

When does my reservation become binding?

You as well as we are bound by the tenancy agreement as soon as we have confirmed your reservation and you have paid the registration fee(or the entire rental fee).

When should I pay?

If you made your reservation at least 40 days in advance the registration fee is 500 SEK/week as long as it does not exceed 20% of the rent. The registration fee should be paid within 10 days of making the reservation. The fee will be deducted from the rent. The remainder of the rent should be paid at its latest, 30 days before your appointed arrival.

If you made your reservation less than 40 days in advance the entire rent should be paid within 10 days of making the reservation. If you make a reservation 14 days prior to arriving or even later, Special payment routines will be implemented.

NOTICE!

If you do not pay the registration fee within the appointed time frame we have the right to cancel your reservation. If you fail to pay the rent on time frame we will view this as if you have cancelled your reservation and in effect we will deal with it under the rules of cancelled reservations.

What happens if I want to cancel my reservation?

You can cancel your reservation by notifying us by mail or phoning us. We will send you a written confirmation of cancellation.

- If you cancel earlier than 14 days prior to your arrival date, you are only responsible for paying a 500 SEK service charge.
- If you cancel 14 days or later prior to your arrival date you are responsible for paying 90% of the rent.
- If you have already paid more than the cost of cancelling you will be Refunded as soon as possible.
- If we manage to rent the house to somebody else you will be repaid for the cost of cancelling but you are still bound to pay the service charge of 500 SEK.

What are my rights?

You are allowed to freely utilize the house from 3 pm from the day of your arrival until 12 pm On your day of departure, unless something else has been agreed upon.

If you have any complaints we ask that you forward them to us as soon as possible, preferably Within 3 days of your arrival.

NOTICE!

Complaints that are not forwarded to us within 3 days of your arrival cannot be taken into consideration after you have departed.

Problems that might arise during your stay should be reported to us as soon as possible So that we can get the opportunity to repair them.

You have the right to let someone else take your place and we have to accept this Person as long as we do not have justified reasons against the person in question.

If this is the case you have to let us know this before your arrival and we then charge a 200 SEK re-booking fee.

We sincerely hope that you will have an enjoyable stay in our beautiful landscape and that Småland will find a place in your heart as it has in ours.

*With best regards
Erika Andelius*